

Blackboard Collaborate

Getting started with Collaborate

For the best experience, Blackboard strongly recommend you use **Google Chrome browser**.

If the session opens in a different browser, go back to the original link you were sent - **copy the original link** from there and **paste** it into the Chrome browser address bar.

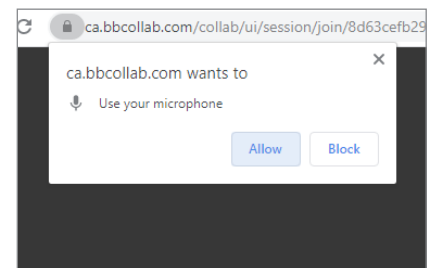


Audio and video access



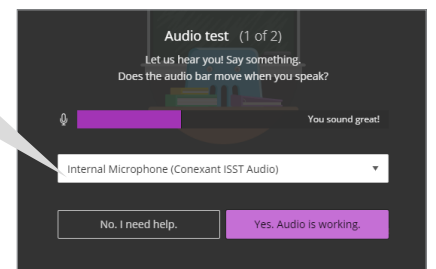
Your browser will need permission to access your microphone and camera. A message may appear asking for permission to access the devices.

Select **Allow** to avoid issues later.



The first time you use Collaborate, it will prompt you to select which camera and microphone to use.

You can change this during the session later, in the **My Settings** section of the **Collaborate Panel**, by selecting **Set up your video and microphone**.



Changing access permissions

How to change permissions to **Allow** in Chrome:

1. Select the **Camera** icon to the right of the address bar.
2. Select **Manage, Privacy and security, Site Settings**.
3. Find and select **ca.bbcollab.com**.
4. Select **Allow** from the drop down menu for both **Microphone** and **Camera**.
5. **Refresh** your Collaborate session.

