

MODULE SPECIFICATION

| Part 1: Information | | | | | | |
|---------------------------|-------------------------|-----------------------|--------------------|-----------|--|--|
| Module Title | Use o | Use of Data | | | | |
| Module Code | UMKI | DQQ-30-M | Level | M | | |
| For implementation from | Septe | September 2019 | | | | |
| UWE Credit Rating | 30 | | ECTS Credit Rating | 15 | | |
| Faculty | FBL | | Field | Marketing | | |
| Department | Business and Management | | | | | |
| Contributes towards | MSc | MSc Digital Marketing | | | | |
| Module type: | Proje | Project | | | | |
| Pre-requisites | | None | | | | |
| Excluded Combinations | | None | | | | |
| Co- requisites | | None | | | | |
| Module Entry requirements | | None | | | | |

Part 2: Description

The module will introduce students to the principles, tools and techniques for selecting, analysing and interpreting data at all levels of the organisation. Whilst the emphasis will be on sources of data relating to the organisation's digital marketing activities, the module will also encompass the broader mechanisms by which the organisation can monitor, manage and learn strategically. This is an area in which practice is evolving rapidly, so specific topics may change from year to year, but an indicative list follows:

- 1. Introduction to marketing analytics what are analytics?
- 2. Organisational learning and emergent strategy
- 3. Conceptual and numerical modelling
- 4. Controlling through data: performance monitoring and evaluation
- 5. Optimising through data: experimentation and refinement
- 6. Learning through data: identifying, testing and developing assumptions
- 7. Analysing the organisation: Financial and operational metrics
- 8. Analysing markets: customers and competitors, segments, market share, market positioning descriptive statistics
- 9. Analysing customers: Psychographics, the customer journey, the digital marketing funnel
- 10. Prediction and forecasting
- 11. Resource allocation and investment appraisal
- 12. Ethical and legal considerations

Part 3: Assessment

The module will be assessed by a 5000-word written report that will require the students to demonstrate an ability to select, analyse and interpret data, using this analysis to make strategic decisions, and taking account of legal and ethical considerations.

Through the report, students will be expected to demonstrate the ability to:

- Source, select, clean and format data to inform marketing decisions
- Analyse and critically interpret data using a sophisticated range of quantitative techniques
- Make strategic decisions based on the analysis and critical interpretation of data
- Take account of the legal considerations and ethical issues relating to the collection and use of data.

The assessment criteria against which the assignment is assessed will include:

- Relevance of data selected
- · Rigour with which data is cleaned and formatted
- Sophistication and competence in in the use of quantitative data analysis methods
- Strength, clarity and relevance of interpretation of data
- Strength, clarity and relevance of recommendations
- Understanding of ethical and legal considerations relating to the collection and use of data.

Students will discuss their draft reports at an assignment clinic, which will take place around halfway through the semester. Although the aim of this is primarily to provide formative feedback, this will also serve as a check on academic conduct by reviewing the student's work in progress.

| Identify final timetable (component and elen | Written report | | | | | |
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| 1. 5,000-word v | vritten report | | 1009 | % | | |
| Component B Description of each | element | | Element w (as % of cor | | | |
| n/a | | | | | | |
| | Part 4: Learning O | utcomes & KIS Data | | | | |
| On successful completion of this module students will be able to: Source, select, clean and format data to inform complex marketing decisions, making appropriate assumptions as necessary Analyse and critically interpret data using a sophisticated range of quantitative techniques Make strategic decisions based on the analysis and critical interpretation of data Show a critical awareness of the legal considerations and ethical dilemmas relating to the collection and use of data. | | | | | | |

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| Reading List | | | | m/3/uwe/lists/ | F5939AEE-7E | <u>-E7-F280-23</u> | <u> 323-</u> | |
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| First Approval Dapanel type) | ate (and | UVP 26 March 2019 | | | | | |
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| Revision ASQC Approval Date | | | Version | 2 | Link to RIA | | |