

STUDENT AND ACADEMIC SERVICES

MODULE SPECIFICATION

Part 1: Basic Data					
Module Title	Interpersonal Skills for Paramedic Science				
Module Code	UZYSV9-15-1	Level	1	Version	2
Owning Faculty	Health and Applied Sciences	Field	Allied Health Professions		
Contributes towards	BSc (Hons) Paramedic Science				
UWE Credit Rating	15	ECTS Credit Rating	7.5	Module Type	Project
Pre-requisites			Co- requisites		
Excluded Combinations			Module Entry requirements		
Valid From	September 2017		Valid to	September 2020	

CAP Approval Date	20/07/2017
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Part 2: Learning and Teaching	
Learning Outcomes	<p>On successful completion of this module students will be able to:</p> <ol style="list-style-type: none"> 1. Understand how acute illness and injury or long term medical conditions impact on an individual's ability to communicate (Component A) 2. Understand how age and sensory decline impact on two way communication (Component A) 3. Explain the barriers to participatory communication in the emergency environment and consider the ethical dilemmas and conflicting emotions that can be involved when witnessing distressing events and communicating or receiving bad news (Component A) 4. Understand national legislation and professional responsibility when reporting and recording information and the importance of confidentiality (Component A) 5. Consider the need to communicate sensitively in a way that acknowledges the individuals experiences, values, culture and beliefs (Component A) 6. Understand how to gather, summarise and communicate clinical information, in verbal, written and electronic formats (Component A) 7. Differentiate between the normal and abnormal physical and psychological response to stressful events and evaluate a range of methods for alleviating or eliminating sources of conflict (Component A)

Syllabus Outline	<p>Participatory Communication Communication theories Effects of illness and injury on ability to communicate The effects of aging and sensory decline Building respect, empathy and trust Issues of diversity and communication</p> <p>Interpersonal Skills Active listening and tone of voice Verbal & non-verbal communication Self-awareness Reflecting on interpersonal skills</p> <p>Barriers to Participatory Communication Environmental and interpersonal factors Communicating with diverse group across the lifespan Responding to angry, aggressive or violent reactions Psychological effects of trauma and responses to death, grief and bereavement</p> <p>Interprofessional Communication Sources of support and information Issues of confidentiality and reporting Paramedic role in health promotion Teamwork and leadership</p> <p>Communication Technology Patient report forms Radio procedure Use of telemetry Phonetics and the NATO alphabet Communications during a mass-casualty incident</p>
Contact Hours	<ul style="list-style-type: none"> Students will engage in six, 6-hour interactive lecture and seminar days. Students are also given access to bespoke, interactive learning resources for the module, containing audios, games and quizzes giving opportunities to develop knowledge and understanding as they progress through the module. In addition, email contact with staff is available throughout the module and during scheduled tutorial time. Students are encouraged to evaluate their own interpersonal skills in placement and to observe those of their clinical colleagues. This will form the basis of their reflective assignment.
Teaching and Learning Methods	<p>Scheduled learning includes lectures and seminars, also tutorials.</p> <p>Independent learning includes hours engaged with essential reading, reflective case-study preparation and completion etc.</p> <p>Placement learning: includes practice placement with the Ambulance Service</p>

Indicative Reading List	<ul style="list-style-type: none"> • Blaber, A. (2008) <i>Foundations for Paramedic Practice: A Theoretical Perspective</i>. London: McGraw Hill. • Blaber, A. and Harris, G. (2014) <i>Clinical Leadership for Paramedics</i>. Maidenhead: Open University Press. • Caroline, N. (2013) <i>Emergency Care in the Streets</i>. Boston, MA: Jones and Bartlett Publishing. • Moss, B. (2012) <i>Communication Skills in Health and Social Care</i>. London: Sage.
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Part 3: Assessment	
Assessment Strategy	<p>Summative Assessment</p> <p>Component A(100%): A 2400 word reflective assignment examining and evaluating elements of interpersonal skills</p> <p>Rationale; to provide an opportunity to assess the student's ability to reflect upon the principles and relevant theory of communication and interpersonal skills in health and social care.</p> <p>Formative assessment will take place through skills supervision and feedback, also tutorial support and reading by a personal tutor of draft work.</p>

Identify final assessment component and element	Component A	
% weighting between components A and B (Standard modules only)	A:	B:
	100%	
First Sit		
Component A (controlled conditions) Description of each element	Element weighting (as % of component)	
1. A 2500 word assignment	100%	

Resit (further attendance at taught classes is not required)	
Component A (controlled conditions) Description of each element	Element weighting (as % of component)
1. A 2500 word assignment	100%
If a student is permitted an EXCEPTIONAL RETAKE of the module the assessment will be that indicated by the Module Description at the time that retake commences.	

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First CAP Approval Date	28/03/2014			
Revision CAP Approval Date	20/07/2017	Version	2	Link to RIA 12420