

CORPORATE AND ACADEMIC SERVICES

MODULE SPECIFICATION

| Part 1: Basic Data | | | | | | |
|--------------------------|-------------------------------------|-----------------------|------------------------------|-------------------------|----------|--------|
| Module Title | Growing a Company | | | | | |
| Module Code | UMCDBV-30-2 | | Level | 2 | Version | 1.1 |
| Owning Faculty | FBL | | Field | Business and Management | | gement |
| Contributes towards | BA Business (Team Entrepreneurship) | | | | | |
| UWE Credit Rating | 30 | ECTS Credit Rating | 15 | Module Type | Standard | |
| Pre-requisites | None | | Co- requisites | None | | |
| Excluded Combinations | | | Module Entry requirements | | | |
| Valid From | September 2013 | | Valid to | | | |

| CAP Approval Date | 5/12/12 |
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| Part 2: Learning and Teaching | | | | |
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| Learning Outcomes | On successful completion of this module students will be able to: Demonstrate a critical appreciation of growing a team company, including developing and sustaining customer relationships (All) Demonstrate a knowledge and understanding of value pricing and project costing (B) Show insight into and apply key principles of marketing strategy and | | | |
| | Scope, plan, manage and critically evaluate a project (A2, A3) Communicate - with clarity - verbally and in writing, their ideas and findings to a diverse audience (All) Understand the ethical implications and sustainability of practice of business decisions taken (A2, A3, B) | | | |
| Syllabus Outline | The learning on this module is experiential and enquiry-based; is guided through team coaching (see learning and teaching methods below for fuller explanation); and does not follow a set syllabus. Instead team coaching sessions work with experience gained on learning projects and the learning taken from readings and from reflecting on these projects. As such the precise content will be tailored to meet the needs of individual students and their team company. | | | |
| | To meet the learning outcomes, there will be particular emphasis in this module on providing students with guidance, readings and coaching in the following areas: | | | |
| | Managing customer relationships | | | |
| | Readings and guided reflections on marketing strategy | | | |

| | Readings and guided reflect | ions on marketing communications | | |
|-------------------------------------|---|--|--|--|
| | Principles of value pricing | | | |
| | Project costing and managing budgets | | | |
| | Project planning and manag | ement | | |
| Contact Hours | Formal contact hours with staff will take the form of team coaching sessions, comprising 72 hours over the 36 week learning block (in total there will be 288 hours of team coaching across the 120 credits studied in this learning block). There is an expectation that students will attend all team coaching sessions. In addition, students may have access to support from an 'Assistant Coach' – a recent graduate of a similar programme. | | | |
| | Students on the programme will typically spend more time on campus, working in their team companies than would normally be the case and each team will have its own dedicated space within the 'Team Entrepreneurship' suite. At least one of the Team Coaches will typically be present during normal working hours in the suite. | | | |
| | The programme is supported by the Blackboard virtual learning environment and makes extensive use of this technology to support discussion groups, share project reports, etc. | | | |
| - | Taken together, a student will typica | lly receive 80-88 contact hours on this module. | | |
| Teaching and Learning Methods | Scheduled learning on this module is based around team coaching sessions, supplemented by coach support and giving and receiving peer feedback. During this learning block there will be two x 4 hour team coaching sessions per week, shared with the 'Working in Teams' (UMCDBU-30-2) and 'Authentic Management and Sustainable Practice' (UMCDBW-60-2) modules. Students will also work with the Team Coach and their peers to develop and refine their Learning Contract as projects and the module unfold. | | | |
| | Students will undertake team meetings, strategy and planning sessions in project teams, alongside their projects. They will select appropriate texts that support their practice and deepen their learning from these activities. They will be guided in selecting appropriate reading material from the programme reading handbook by the Team Coach and their peers. | | | |
| | The study time on this module for a | a typical student will be: | | |
| | Team coaching Team meetings Business and marketing strategy Project planning Reading Undertaking projects Learning contract Reflective logs Assessment Scheduled learning on this mod | 72 hours 18 hours 40 hours 18 hours 50 hours 50 hours 10 hours 12 hours 40 hours dule is through participation in team coaching | | |
| | Independent learning includes hours engaged with essential reading, identifying and approaching potential clients, project planning sessions, undertaking projects and recording learning, assignment preparation and completion etc. These sessions constitute an average time per level as indicated in the table below. | | | |
| Key Information Sets Information | | uced at programme level for all programmes that a requirement set by HESA/HEFCE. KIS are | | |

| | Key Inforn | nation Set - Mo | odule data | | | |
|--------|---|--|---|--|--|---|
| | | f a na alita fa n thia | | | 20 | |
| | Number o | f credits for this | s module | | 30 | |
| | Hours to be allocated | Scheduled learning and teaching study hours | Independent study hours | Placement study hours | Allocated Hours | |
| | 300 | 72 | 178 | 50 | 300 | |
| | Coursework: Written assignment or essay, report, dissertation, portfolio, project Practical Exam: Oral Assessment and/or presentation, practical skills assessment, practical exam Please note that this is the total of various types of assessment and will not necessarily reflect the component and module weightings in the Assessment section of this module description: | | | | | assessment, |
| | - | Total assessm | ent of the mod | ule: | | _ |
| | 1 | Written exam a | ssessmentpe | rcentage | 0% |] |
| | | Coursework as | | _ | 80% | - |
| | - | Practical exam | assessmentp | percentage | 20% | |
| | L | | | | 10070 | |
| | The reading stra | ategy on this m allenging book | | | es at a point ir | n time when |
| rategy | relevant and cha they can apply i Readings are se identified and re reading strategy theory and its ap and selecting in | elected from th etrieved indepe aims to suppo pplication in pr | cepts learned of e programme endently. In act ort students in actice and in of | reading hand cessing readi making stron | book, supportender ng materials in g connections | ed by reading n this way, th between |
| rategy | they can apply i Readings are se identified and re reading strategy theory and its a | elected from th etrieved indeper vaims to support pplication in pr formation sour s module are, t rformance in te their learning f on the project. | cepts learned of e programme endently. In ac ort students in actice and in of rces. herefore, expense ambuilding ac from these ma | reading hand cessing readi making stron developing the ected to acces ctivities and o terials in the c | book, support ng materials in g connections ir skills in ider is readings to n learning proj course of their | ed by reading n this way, th between ntifying, siftin support their ects, and can project and/o |

¹ For example, a typical refereed journal article might attract 0.5 book point, whilst a complex book can attract up to 5 book points.

| | The programme reading handbook provides an extensive book list across the whole programme. Updated annually to ensure currency, the programme reading handbook is available on Blackboard, as well as in hard copy. It is organised by broad topic area to improve ease of access, whilst still permitting students to select the readings of most relevance to them. |
|----------------------------|---|
| Indicative Reading List | Indicative readings for this module include: Burns, P. (2006) Entrepreneurship and Small Business Camp, L. (2007) Can I Change Your Mind? The Craft and Art of Persuasive Writing Macdivitt, H. and Wilkinson, M. (2011) Value-Based Pricing: Drive Sales and Boost Your Bottom Line by Creating, Communicating and Capturing Customer Value Pearson, B. (2012) The Loyalty Leap: Turning Customer Information into Customer Intimacy Raphel, M. and Raphel, N. (1995) Up the Loyalty Ladder: Turning Sometime Customers into Full-Time Advocates of Your Business Reiss, G. (2007) Project Management Demystified |

| Part 3: Assessment | | | | |
|---------------------|--|--|--|--|
| Assessment Strategy | In keeping with the learning strategy for the module, the assessment strategy | | | |
| | has been developed to encourage students to reflect deeply on their experience and their learning and to make strong connections between theory, ideas and concepts and their application in practice. Project reports will include reflections on the implications for ethics and sustainable practice of the project. | | | |
| | Summative assessment will require the student to enquire into and reflect critically on their experience of growing their team company through activities such as strategic marketing, managing customer relationships and project planning. This will include book reviews, project reports, client presentation and a critical reflection on their learning on the module (linked to their Learning Contract) and their development opportunities. These will be collected together in an e-learning portfolio. | | | |
| | As reflective practitioners, students receive formative feedback and assessment throughout the module from, for example, the Team Coach, peers and, where appropriate and available, clients. Formative feedback on a sample book review and project report and on a plan for the reflective essay will be provided by the team coach. | | | |
| | Students submit book reviews and project reports to their e-portfolio throughout the teaching block to fit with the timing of their projects. Student team companies keep planners to record submission of book reviews, project reports and learning logs, etc for team members as part of their workload management activity and are responsible as a company for managing workload of individual members. Team coaches will also monitor e-portfolios at regular intervals, as agreed in the learning contract with each student, so that materials are submitted in a timely fashion on completion of projects. | | | |
| | Book reviews, project reports and presentations will be scheduled to fit with student projects. The completed learning portfolio will be handed in no later than 6 weeks after the end of the teaching block. | | | |
| | | | | |

| Identify final assessment component and element | Compone | nt B2 | |
|--|---------|-------|------------------------|
| % weighting between components A and B (Standard modules only) | | | B: 50% |
| First Sit | | | |
| Component A (controlled conditions) Description of each element | | | weighting omponent) |
| 1. Book reviews (covering reading material totalling 20 'book points') | | 40% | |
| 2. Client presentation (group) | | 40% | |
| 3. Project logs and report | | | 1% |
| Component B Description of each element | | | weighting omponent) |
| 1. Strategic marketing plan (group) | | 25% | |
| 2. Critical reflection on the module (1,500-3,000 words) | | 75% | |

| Resit (further attendance at taught classes is not required) | | | |
|--|--|--|--|
| Component A (controlled conditions) Description of each element | Element weighting (as % of component) | | |
| 1. Book reviews (covering reading material totalling 20 'book points') | 40% | | |
| 2. Client presentation (group) | 40% | | |
| 3. Project logs and report | 20% | | |
| Component B Description of each element | Element weighting (as % of component) | | |
| 1. Strategic marketing plan (group) | 25% | | |
| 2. Critical reflection on the module (1,500-3,000 words) | 75% | | |

If a student is permitted an **EXCEPTIONAL RETAKE** of the module the assessment will be that indicated by the Module Description at the time that retake commences.