

# **CORPORATE AND ACADEMIC SERVICES**

## PROGRAMME SPECIFICATION

Part 1: Basic Data									
Awarding Institution	University of the West of England								
Teaching Institution	University of the West of England								
Delivery Location	Frenchay Campus								
Study abroad / Exchange / Credit recognition									
Faculty responsible for programme	Faculty of Business and Law								
Department responsible for programme	Bristol Business School								
Modular Scheme Title	Postgraduate Modular Scheme								
Professional Statutory or Regulatory Body Links									
Highest Award Title	MSc Leadership and Management								
Default Award Title	none								
Fall-back Award Title	none								
Interim Award Titles	PG Certificate Leadership and Management PG Dip Leadership and Management								
UWE Progression Route									
Mode(s) of Delivery	PT								
Codes	UCAS: ISIS2:N29E3 N29Y12 (FT/PT/BL/WBI N29Y32 (BR) N29Y62 (DL)	L)	JACS: HESA:						
Relevant QAA Subject Benchmark Statements	<u> </u>								
First CAP Approval Date	3 June 2015 Valid fro		m	September 2015					
Revision CAP Approval Date	18 November 2015	Revised effect from		September 2015					
Version	1.1								
Review Date	September 2021.								

#### Part 2: Educational Aims of the Programme

The MSc Leadership and Management provides a progression route to Masters Level from a cognate group of post graduate certificates in Leadership, Management and Coaching. The programme places an emphasis on learning from and through experience and work-based learning is a significant route for the achievement of the educational aims. For this reason the programme is only offered via part time study to students in employment or with ready access to undertake project work in an organisational context.

The primary educational aim of this programme is to further develop the knowledge and skills needed by those who are, or aspire to become, managers and leaders within their organisations. Students will gain an advanced and critical understanding of multiple theoretical perspectives and the ability to apply these to issues of complexity in leadership and management practice across a wide diversity of contemporary business contexts, paying particular attention to organisational ambiguity and uncertainty. Students will also have the opportunity to undertake a self-directed research project in line with their own career aspirations.

Specifically, this programme aims to provide the students with:

- An advanced critical understanding of contemporary theory, practice and research relevant to the leadership and management of individuals and teams, as well as to the dynamics between leaders and followers
- the ability to convert theory into practice from a critical perspective so as to advance the
  effectiveness and competitiveness of employees and employing organisations through
  performance management strategies
- interpersonal learning and research knowledge, tools, and techniques, that are necessary for effective and skilled performance in the practice of leadership and management, in particular in times of change and uncertainty
- a developed understanding of the diverse roles, relationships and responsibilities of leaders and managers in various business contexts
- the qualities and transferable skills required in the exercise of initiative and personal responsibility and decision-making in complex and unpredictable situations
- the ability to analyse and diagnose interpersonal dynamics for advanced leadership and management practice
- the capacity to become reflective and autonomous learners through self-leadership, including engendering an enthusiasm for leadership and management, and for learning more generally as part of continuing personal and professional development

On completion of this award students will be able to:

- deal with complex issues both systematically and creatively, and make sound judgments in the absence of complete data
- demonstrate self-direction and originality in tackling and solving problems, and act autonomously in planning and implementing tasks at a professional or equivalent level
- continue to advance their knowledge and understanding, and to develop new skills to a high level
- behave ethically and with integrity and manage with a strong sense of social responsibility

### Programme requirements for the purposes of the Higher Education Achievement Record (HEAR)

Aligning with the UWE Bristol 2020 Strategy, the programme aims to integrate theory and practice, developing students both academically and professionally. Students will be able to integrate new knowledge with their experience, as managers and leaders in contemporary organisations, and apply it to new situations. They will be able to engage in evidence-based management and leadership decision-making and have developed a range of transferable skills. The programme provides the knowledge and skills of not only the core principles of leadership and management but also the related areas of change practice, self-leadership, and human resource management.

#### Part 3: Learning Outcomes of the Programme

The award route provides opportunities for students to develop and demonstrate knowledge and understanding, qualities, skills and other attributes in the following areas:

#### A. Knowledge and Understanding (subject specific)

What a student, on successful completion of the proposed programme (or at different stages within it) is expected to know and understand about the subject.

# B. Intellectual Skills (generic)

Those cognitive skills which a student is expected to be able to demonstrate upon successful completion of the proposed programme, eg critical thinking, analysis, synthesis of different types of information, evaluation, problem solving, application and testing of hypotheses, etc.

#### C. Subject/Professional/Practical Skills (subject specific)

Any subject specific, professional or practical skills which are expected to be developed by a student successfully completing the programme. They may include skills of manipulation or observation (eg in a laboratory or field setting), design, production, or may be related to researching (a topic or problem), using and processing information or analysing textual content etc.

#### D. Transferable Skills and other attributes (generic)

An indication of the generic skills which successful completion of the programme is likely to enhance, eg key skills of numeracy, communication, ability to use information technology and learning to learn.

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Learning Outcomes:	UMOCB7-15-M	UMOD3K-15-M	UMODAQ-15-M OR UMOBCA-15-M	UMPDAT-15-M	UMOCUC-60-M OR UMOCJY-60-M	Optional Modules
A) Knowledge and understanding of:		•	•	•	•	,
<b>Leading and Managing People</b> –critical evaluation, reflection on, and synthesis of core concepts in the complexities of effective leadership and management of individuals and teams in organizations.	✓		<b>✓</b>	<b>✓</b>	✓	
<b>Human Resource Management</b> – The key areas of HRM in contemporary organisations.				✓	✓	
<b>Self-leadership</b> – develop a critical understanding of theory and practice of personal effectiveness across a range of roles and a critical appreciation of the dynamics of complex networks and patterns of relationships in contemporary organisations.		✓			✓	
Change Leadership —a critical understanding of the theory and practice of leadership and change relevant to a range of professional and managerial roles and the complexities of leading change initiatives.	✓		<b>✓</b>	<b>~</b>	<b>✓</b>	
An advanced and critical understanding of, and the ability to apply, multiple theoretical perspectives and frameworks in order to more fully appreciate the ambiguity, uncertainty and complexity of leadership and management in practice across a wide diversity of contemporary organisations reflecting interpersonal dynamics, structures and procedures, and environments.	<b>~</b>	<b>~</b>			<b>✓</b>	✓
<b>Designing and Implementing Complex Research</b> – undertake a substantial empirical enquiry into, and the evaluation and synthesis of, a significant work-based project, intervention, or related area of organizational research with regard to ethical principles					✓	

Part 3: Learning Outcomes of the Programme								
Learning Outcomes:	UMOCB7-15-M LMP	UMOD3K-15-M PMiL	UMODAQ-15-M PCP	UMPDAT-15-M HRM	UMOCUC-60-M OR	Optional Modules		
(B) Intellectual Skills		,			·			
Think critically and be creative: manage the creative processes in self and others; organise thoughts, analyse, synthesise, and critically appraise, including identify assumptions, evaluate statements in terms of evidence, detect false logic or reasoning, identify implicit values.	<b>✓</b>		<b>√</b>		<b>✓</b>	<b>✓</b>		
Solve complex problems and make decisions: establish criteria; use appropriate decision-making techniques; create, identify and evaluate options; implement and review decisions	✓	✓	✓	✓	✓	✓		
Use information and knowledge effectively: scanning and organising data, synthesising and analysing in order to abstract meaning from information and to share knowledge.		✓	✓	✓	✓	<b>✓</b>		
(C) Subject/Professional/Practical Skills  Conduct research into leadership and organisational issues either individually or as part of a team through research design, data collection, analysis, synthesis and reporting.	✓		<b>✓</b>		<b>✓</b>	<b>✓</b>		
Design and evaluate effective management and leadership and conduct and maintain productive relationships within an organisational context while working within professional codes of practice		✓			✓	<b>✓</b>		
Effective two-way communication: listening, effective oral and written communication of complex ideas and arguments, using a range of media	✓	✓	✓		✓	<b>~</b>		
Recognise and address ethical dilemmas and CSR issues, applying ethical and organisational values to situations and choices	✓		✓	✓	✓	✓		
Effective performance within team environments and the ability to recognise, develop and utilise individuals' contributions in group processes; develop client abilities to perform effectively in team settings	✓	✓		<b>✓</b>		<b>✓</b>		
Leadership and performance management: selecting appropriate leadership style for different situations; setting targets, motivating, monitoring performance	✓	✓	✓	✓		<b>✓</b>		
(D) Transferable skills and other attributes			T	T	T	· r		
Deal with complex issues systematically and creatively			✓	✓	✓	✓		
Critical self-awareness, self-reflection and self-management	✓	✓	✓		✓	✓		
Time management				✓	✓	✓		
Ability to continue to learn through reflection on practice and experience	✓	✓	✓		✓	✓		
Sensitivity to diversity in people and different situations	✓	✓	✓	✓	<b>~</b>	✓		

#### Part 4: Student Learning and Student Support

#### Teaching and learning strategies to enable learning outcomes to be achieved and demonstrated

The teaching and learning and assessment strategy of Bristol Business School encourages students to take responsibility for their learning and staff to take responsibility for facilitating that learning. The balance of student and staff responsibility varies according to individual student profiles, academic level and according to the nature of the learning outcomes the students are expected to meet. Ultimately, the aim of this programme is to enable students to progress to a high level of autonomy in learning and thus engender lifelong learning within an ethical and socially inclusive professional environment.

The programme has been devised to facilitate student learning in line with these strategies. A variety of learning approaches have been integrated throughout the programme with an overall emphasis on active student participation that encourage students to develop their own action plans, move their learning into practice, share experiences and ground their learning in the realities of the work place.

Learning is experiential and enquiry-led. It takes an applied approach, linking academic literature with practical experience. In so doing, it draws on students' own experiences, encouraging group discussion and a valuing of all experience. The teaching and learning methods used in the programme intend to challenge the existing perspectives of the students and encourage creative thinking. Thus many of the approaches used, including those that are case based, set concepts and problems in a wide range of contexts to add depth and complexity and to ensure an applied focus. Group learning approaches will also challenge students in a number of ways that will play a significant role in learning about leading and managing.

The delivery pattern for this part-time programme is typically a block format, where each 15-credit module is delivered over three days. This intense delivery mode has been adopted in recognition of, and in response to, student preferences as it meets best the needs of practicing managers. Occasionally, additional optional modules may be available in a traditional semester format or via a blended learning format.

While students engage in guided learning as indicated above, they are also expected to undertake independent learning that includes time allocated for engagement with essential reading, case study preparation, assignment preparation and completion etc.

Assessment is an integral part of the teaching and learning process and is further described in the assessment strategy section.

### Description of the teaching resources provided for students

All students will be encouraged to make full use of the print and electronic resources available to them through the University. These include a range of electronic journals and a wide variety of resources available through web sites and information gateways. The University Library web pages provide access to subject relevant resources and services and to the library catalogue. Students will be presented with opportunities within the curriculum to develop their information retrieval and evaluation skills. Each module handbook will direct students towards appropriate resources and may recommend the purchase of a core textbook. Students will also be directed towards other sources of academic support both within the Faculty and elsewhere in the University.

Students will draw on publications and research from academic, industry and international organisation communities. All postgraduate modules use the institutional VLE – Blackboard – for web-enhanced delivery and to thus provide students with 24/7 access to module information and resources on and off campus. Most databases are also available off campus and supported by the online library enquiry service.

#### STUDENT SUPPORT AND GUIDANCE

Student support is provided by academic staff, usually module leaders, for all issues relating to the content, delivery and assessment of modules. Student Advisors provide timely, accurate and confidential advice where necessary on all aspects of the provision, for example coursework and examination

#### Part 4: Student Learning and Student Support

arrangements, extenuating circumstances procedures, as well as personal issues such as problems with studying or meeting deadlines, financial matters, ill health and so on, including when relevant how to access the wider support provided by the University. This service is supported by extensive online resources. Additional academic support and guidance is provided by the Programme Leader.

An important part of the programme is the involvement of students. Student representatives are selected from the programme to serve on the Student Representatives & Staff Forum (SRSF). These are held each term to discuss issues raised by students in relation to their experience of studying at UWE and on the programme. Issues raised are discussed in an open and friendly atmosphere so that students feel able to contribute openly and honestly about their experiences. Any issues raised are taken forward for action by programme leaders. Where appropriate they may be discussed at Departmental Committees or Faculty Academic Standards and Quality Committee.

Support to students with disability is offered both at the faculty level under the remit of the Leader of Widening Participation and centrally through the university's Disability Service. Students can access help and support from the Wellbeing Service for counselling and support for mental health issues and the Disability Service for support and advice on disability related issues. This will include support for dyslexia, via study skills support, or to discuss and implement reasonable adjustments to examinations or assessments. The Programme Team work collaboratively with support services to support students from pre-entry stage to graduation. In addition, the University's Student Services offers a range of services to support students during their time at university and beyond and further student support is provided by the Careers and Employability Service.

#### Part 5: Assessment

A: Approved to University Regulations and Procedures

#### **Assessment Strategy**

The assessment strategy enabling learning outcomes to be achieved and demonstrated involves a range of fully accessible and inclusive assessments that:

- test the students' ability to integrate concepts and theories and to apply them in practice:
- ascertain their learning strengths and weaknesses and continuing development needs;
- expose students to a variety of assessment methods in order to promote the growth of their lifelong learning skills;
- test students' level of skills development.

The assessment strategy comprises formative and summative tutor assessment and informal peer review and feedback:

Formative assessment of intellectual, subject specific and transferable skills is through class interaction during work on current academic research and understanding, case studies, practical exercises and experiential exercises.

Summative testing of the knowledge base, intellectual, subject specific and transferable skills commonly used in controlled and non-controlled conditions is through a combination of essays, vivas and presentations. The range of essay based assessments include opportunities for self-reflection, case study analysis, and intervention planning related to practice, thus enabling students to apply appropriate theories to their own practice.

Examples of the types of assessment in the core modules of this programme that build on work-place learning and practice include:

- UMOCB7-15-M: Develop an organizational case study and critically reflect on personal learning and leadership practice
- UMOD3K-15-M: development of a 'storyboard' relating personal experience of the learning

#### Part 5: Assessment

- journey along with an essay utilizing theory to explore their personal development needs
- UMODAQ-15-M: develop a change plan and a critical evaluation of an organisational change intervention
- o UMPDAT-15-M: individual mini-presentation on research topic combined with in-depth report analyzing application of a topic area in the student's workplace.
- UMOCUC-60-M: A report or dissertation of a major enquiry into and evaluation of an organisational intervention or project.

The programme adheres to UWE's policy on work-based learning as this relates to assessment.

## **Assessment Map**

The programme encompasses a range of **assessment methods** highlighted in the assessment strategy above. These are detailed in the following assessment map:

# **Assessment Map for MSc Leadership and Management**

		Type of Assessment*									
		Unseen Written Exam	Open Book Written Exam	In-class Written Test	Practical Exam	Practical Skills Assessment	Oral assessment and/or presentation	Written Assignment	Report / Project	Dissertation	Portfolio
Compulsory	UMOCB7-15-M							A (100)			
Modules	UMOD3K-15-M						A (25)	A (75)			
	UMODAQ-15-M							A (100)			
	UMOCBA-15-M							A (100)			
	UMPDAT-15-M						A (25)	B (75)			
	UMOCUC-60-M OR UMOCJY-60-M									A (100)	

# Part 6: Programme Structure

This structure diagram demonstrates the student journey from Entry through to Graduation for a typical **part time student**, including level and credit requirements, interim award requirements, and module diet, including compulsory and optional modules.

ENTRY	Compulsory Modules	Optional Modules	Interim Awards
		60 credits from relevant	PG Certificate Leadership
	Leading and Managing	modules that contribute to	and Management
	People	the programme learning	
	UMOCB7-15-M	outcomes such as:	Required:
			Leading and Managing
	Personal Mastery in	Advances in Leadership	People
	Leadership	(UMODAP-15-M)	UMOCB7-15-M
	UMOD3K-15-M		
	<u>_</u>	Group Facilitation	Personal Mastery in
	Human Resource	UMOCYE-15-M	Leadership
	Management in	Francisco di con Tanana	UMOD3K-15-M
	Organisations	Experiencing Teams –	Dain sin la saf Obasana
	UMPDAT-15-M	Leading with and through Others	Principles of Change
	Plus		Practice (UMODAQ-15-M)
	rius	(UMOD3J-15-M)	Human Resource
	Either	Coaching and Mentoring	Management in
	Principles of Change	UMOCQR-15-M	Organisations
	Practice	OWOOGIC 13 W	UMPDAT-15-M
	UMODAQ-15-M	Interventions for Creativity	OWN BYCE TO WE
	OR & Change		
	Leading Change	(UMOD3L-15-M)	PG Diploma Leadership
	UMOCBA-15-M	,	and Management
			Required:
	EITHER:	Other options may be	Leading and Managing
	Evidencing Work-Based	available and the list of	People
	Learning in Professional	options will be confirmed to	UMOCB7-15-M
	Practice	prospective students	
	UMOCUC-60-M	before they enrol.	Personal Mastery in
	OR		Leadership
	Management Dissertation		UMOD3K-15-M
	and Research Methods		Dringinles of Change
	UMOCJY-60-M		Principles of Change Practice (UMODAQ-15-M)
			Fractice (OMODAQ-13-IVI)
			Human Resource
			Management in
			Organisations
			UMPDAT-15-M
			and 60 credits from
			optional modules

#### **Part 7: Entry Requirements**

The University's Standard Entry Requirements apply with the following additions/exceptions:

It is expected that students applying to enrol on this MSc will be transferring from one of the cognate group of post-graduate certificates in leadership and management, and will wish to study part-time. Students who have completed 60 credits of relevant postgraduate study from a recognised UK Higher Education institution or equivalent from a recognised overseas institution will, where appropriate, be accredited under UWE's AL procedures.

Because of the nature of this programme, applicants are expected to have access to a work-based or organisational context on which they can readily draw to complete work-based learning assignments. Access to an organizational context may be gained through undertaking paid or unpaid work in various forms including traditional employment, part-time or self-employment, entrepreneurial activity or voluntary forms of engagement (see compliance with UWE policy in Section 8). Applicants may be interviewed prior to acceptance.

Applicants whose first language is not English will be required to demonstrate appropriate English Language proficiency, by obtaining:

- A minimum grade of 6.5 overall on the British Council International English Language Test (IELTS) OR
- A balanced TOEFL score of at least 600 (written scale) or 250 (computer scale) or 100 (internet based test)

#### Part 8: Reference Points and Benchmarks

Description of **how** the following reference points and benchmarks have been used in the design of the programme:

The programme aligns with the QAA subject benchmarks (2007 and consultative draft January 2015) for Master's Degrees in Business and Management and meets the descriptor for a higher education qualification at level 7 on the FHEQ master's degree in the national qualification framework [Section 4.17 of the QAA National Qualification Code for HE]. The programme design acknowledges and draws on the benchmarks for postgraduate management programmes reflected in the knowledge, understanding and skill domains as indicated in the programme aims and objectives. The Learning Outcomes stated in section B-D reflect the broader cognitive and intellectual skills and techniques specified for master's programmes in the QAA benchmarks.

Specifically this programme meets the category within Type 1 (Specialist Masters) programmes designed to develop or enhance professional competence in individuals who are already experienced and who wish to build on that experience through a structured programme of study. Consistent with the Subject Area Benchmark (outlined in para 2.6 of that statement), this programme is characteristic of those that are often linked to professional institute qualifications and are usually offered in modes of study that accommodate ongoing employment. For such programmes the benchmark statement recognizes that entry requirements may include a cognate prior qualification and will normally require relevant work experience, while the process and content of the programme will have an emphasis on practice (based on theory).

## University strategies and policies

This programme recognizes and is consistent with UWE's policy on work-based learning (2009) as "learning in and from workplaces, critical reflection in and on this learning, and its relevance to learners in terms of enhanced skills, knowledge and understanding and increased critical self-awareness and personal potential." A student engaged in work-based learning will be one who is employed or in a recognised relationship with an external organisation/employer; may be undertaking paid or unpaid work in various forms including traditional employment, part-time or self-employment, entrepreneurial activity or voluntary forms of engagement; and for whom the learning opportunities are not contrived for study purposes but occur in the workplace or its contemporary equivalents, and arise from working.

#### Part 8: Reference Points and Benchmarks

Thus work is the vehicle through which the curriculum is critically explored. Work based learning is also highly relevant for employers in terms of enhanced employee and organisational performance, increased innovative capacity, employee contribution and output.

The programme maps well against the UWE Bristol 2020 Strategy as a research and practice oriented programme. The extensive involvement in programme design of key stakeholders, notably major regional employers, has ensured that the programme outcomes meet the needs of public services and businesses in the current environment. The development of the programme has also drawn on the considerable research expertise in leadership and management from across the faculty but notably from specialists in Organisation Studies, who have a focus on leadership and change. Members of this group are experienced in applied research based on organisational fieldwork, which informs a leading role in the provision of CPD and executive development within the faculty. As a consequence, extensive practical experience and insight from working with a range of client organisations over the last 10 years provides a base of expertise upon which this programme has been developed. Further, the programme design supports students with professional certification of ILM Level 7 for successful completion of certain modules.

The programme design team has drawn upon rigorous, continuous evaluation of the range of accredited and non-accredited (CPD) programmes in the field of leadership and management. This is based upon detailed feedback from stakeholders, notably client organisation sponsors, programme participants, students, alumni, programme managers and delivery staff.

This specification provides a concise summary of the main features of the programme and the learning outcomes that a typical student might reasonably be expected to achieve and demonstrate if he/she takes full advantage of the learning opportunities that are provided. More detailed information on the learning outcomes, content and teaching, learning and assessment methods of individual modules can be found in module specifications, available on the <u>University's website</u>.