

## **MODULE SPECIFICATION**

Part 1: Information								
Module Title	The Information Practitioner 2							
Module Code	UFCFN6-30-2		Level	Level 5				
For implementation from	2018-	19						
UWE Credit Rating	30		ECTS Credit Rating	15				
Faculty		ty of Environment & nology	Field	Computer Science and Creative Technologies				
Department	FET Dept of Computer Sci & Creative Tech							
Contributes towards								
Module type:	Project							
Pre-requisites		The Information Practitioner 1 2018-19						
Excluded Combinations		None						
Co- requisites		None						
Module Entry requirements		None						

# Part 2: Description

**Educational Aims:** This module takes an holistic, integrative approach to information in human activity systems in order to develop students' understanding of the information practitioner through experiential exposure to a wide range of topics.

Students are expected to gain an understanding of software engineering processes (with particular focus on requirements engineering), systems and processes development lifecycle as well as standard project management methodologies.

Students may practise software engineering techniques relative to the weight of the technical dimension in their change project.

In addition to the Learning Outcomes, further educational experience may explore, develop, and practise but not formally discretely assess the social dynamics and inter-personal, political or ethical challenges experienced by the information practitioner in live projects with people.

#### STUDENT AND ACADEMIC SERVICES

Outline Syllabus: Students will be exposed to topics from amongst the following:

Further understanding of the socio-technical hybrid nature of information practice - modelling and differentiating business, information and technical objectives and benefits

Understanding and interpreting information activities in workplaces from a user perspective – motivation, participation, user resistance

Understanding systems (and software) development lifecycle as well as IT service management practices

Contemporary patterns of IT usage from a management perspective – end-user vs corporate systems, technology and job design, foundations of IT and IS strategy

Familiarisation with structured project management environments, application of the underpinning philosophy and principles of agile in a project situation even in a non-agile environment, and communicating technical and agile concepts to non-technical people

Team-working, team roles, delegation, time management, reporting and accountability

Working and communicating with peers, users and business or technical specialists orally, electronically and in writing

Understanding and questioning assumptions, expectations and opportunities surrounding IT in the workplace from multi-stakeholder perspectives

Technology, its social context and the search for a good fit between the two

IS maintenance; introduction to sustainability and information practice

Development of the information practitioner - using, extending and evaluating methods, techniques, tools and technologies; reflective practice for personal and methodological development

Teaching and Learning Methods: Contact time: 72 hours

Assimilation, development and application of knowledge and skills: 148 hours

Portfolio development: 60 hours Presentation preparation: 20 hours Total study time: 300 hours

The contact time of 72 hours per year is made up of:

A weekly two hour multi-purpose workshop focused on student collaborative learning in teams, with tutor support as project supervisors and facilitators of conceptual development. Weekly one hour lectures and/or project or case study briefing sessions and/or large group activities facilitated by tutors or guest speaker including UWE or external personnel, to complement the workshop programme.

A student-centred workshop-based approach is used. Students work in small semi-autonomous teams with tutor supervision and support. A staged programme typically involves:

## Preparation and planning:

Key concepts in information practice are introduced, and students are prepared for stages 2 to 5, and briefed on the ensuing project requirements.

#### Situational investigation:

An information systems investigation in a real workplace is prepared, conducted, reviewed and documented, embracing technical and social elements from user and management perspectives.

### Project definition:

Opportunities for improvement identified in stage 2 are reviewed by students in conjunction with host and supervisor, and a practical information systems project is negotiated and documented.

#### STUDENT AND ACADEMIC SERVICES

## Project execution:

The project defined in stage 3 is carried out, monitored, controlled and delivered to the host.

#### Review and write-up:

The project is reviewed, and documented for an academic audience in practical and conceptual terms.

Practical project opportunities are provided where possible through collaboration with hosts, who are treated as clients. Hosts may be administrative or academic units within the University, or external organisations. Projects are generally diverse in their nature: some involve feasibility studies or systems analysis; others involve web development or usability studies, evaluation, user training or support work.

Methodological development is supported through re-use of methods learnt previously, and enhanced with tutor and peer support.

Conceptual development is promoted in parallel with the project work by relating students' and others' practice to the theoretical content, and vice-versa. This is supported by case studies of information practice in domains that complement the project context.

The tutor's main role is to facilitate experiential learning through reflective practice. This is complemented by practitioner input. Formative advice and support is provided throughout, as well as summative feedback.

### Part 3: Assessment

There will be two assessments, each giving attention to the quality and quantity of individual contributions to the project and case study work, and incorporating formative aspects.

The main assessment is via a team portfolio with individually monitored contributions assessed at stages during the year incorporating formative advice. This assessment focuses primarily on the practical aspects of the module learning outcomes.

A team-based presentation, which also takes into account individual performance, requires students to review, reflect on and conceptualise their work in relation to the more theoretical aspects of the module learning outcomes. "Rehearsals" in the form of interim review workshops during the year will offer formative support for this assessment.

First Sit Components	Final Assessment	Element weighting	Description
Portfolio - Component A		75 %	Portfolio
Presentation - Component A	<b>✓</b>	25 %	Presentation
Resit Components	Final Assessment	Element weighting	Description
Portfolio - Component A	✓	100 %	Enhanced portfolio (individual)

		Part 4: Teaching and Learning Methods						
Learning Outcomes	On successful completion of this module students will be able to:							
	Module Learning Outcomes							
	MO1	f social and technical						
			Analyse and communicate a range of social and technical phenomena affecting information practice in a real workplace					
	MO2		Understand information systems lifecycle from discovery,					
		analysis and modelling of the require	analysis and modelling of the requirements (the needs) to					
			implementation, assessment, maintainability and sustainability					
	MO3		Investigate, analyse, model and make a small change in					
			information use through socio-technical change, working semi-					
			autonomously and professionally with others throughout, using					
	MO4	agile methods  Identify, select, justify, use and evalu	ata mathada taala					
	10104							
			techniques and technologies from across a range based on their suitability demonstrating reflective practice					
	MO5	ol and review a live project						
		following systematic methodologies in						
			and industry standards, demonstrating self and team					
		management as well as effective hun	nan communications					
	MO6		Identify and demonstrate a practical understanding of the					
		alignment of technology with busines						
		practices for IT service management	like Information Technology					
		Infrastructure Library (ITIL)						
Contact	Contact Hours							
Hours								
	Independent Study Hours:							
	Independ	228						
		Total Independent Study Hours:	228					
		rotal independent study riodis.	220					
	Scheduled Learning and Teaching Hours:							
	Face-to-fa	72						
		72						
	Hours to be alloca	ated	300					
	Allocated Hours	300						
Reading List	The reading list for	this module can be accessed via the following link:						
List	https://uwe.rl.talis.c	om/modules/ufcfn6-30-2.html						